MONTH MAR. 2000

ISSUE

FOR 30 YEARS, THE LEADING PUBLICATION COVERING CONSUMER PAYMENT SYSTEMS WORLDWIDE

Visa/MasterCard Issuers Debit eard volume settled within the MasterCard and 2 Visa systems in 1999 totalled \$157.90 billion in purchases of goods and ... (tum to page 9)

Shared EFT Systems Transactions for goods and services and/or cash at one million merchant outlets linked to 24 shared regional and 2 national ... (turn to page 7)

PIN vs. Signature Verification Financial institutions in the United States had issued 216.7 million debit cards by the end of 1999. Those cards can be used to ... (tum to page 6)

**BILLPOINT AUCTION PAYMENTS** Among ie best known Internet destinations in the United States is the auction web site eBay, which facilitated sales of more than \$4 billion last ... (turn to page 10)

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### **ORBISCOM INTERNET PAYMENT SYSTEM**

A patent pending technology that doesn't require encryption to protect consumer payments over the Internet, developed by a company ... (turn to page 4)

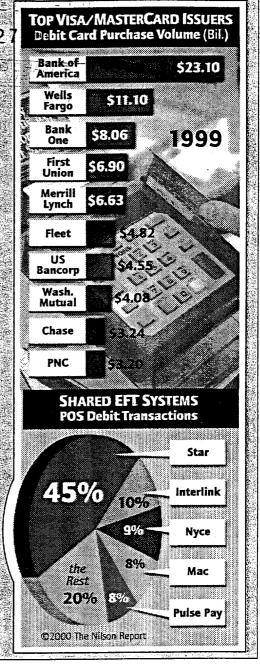
#### CLEARCOMMERCE INTERNET ACQUIRING

One of the fastest growing providers of software for card and check processing for Internet merchants is ClearCommerce. Clients in the ... (turn to page 4)

### ATM MANUFACTURER SHIPMENTS U.S. 1999

Shipments of newly manufactured automated teller machines and cash dispensers increased to 50,153 last year, up 6% from 47,301 ... (turn to page 3)

INSIDE: Report on Payment Methods - 5 Triton to Dover Industries — 10 Discover Card Parent Retests Visa Bylaw — IO Fast Facts — 2, 3



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### FAST FACTS TEACTS FAST FACTS FAST FACTS FAST FACTS FAST FACTS

FLEET CREDIT CARD SERVICES has signed a co-brand credit card partnership with S&H greenpoints.com. & H is the pioneering loyalty and rewards company whose predecessor began issuing green stamps 104 years ago. Walter Beinecke is EVP at S&H, (978) 526-8285, fax (978) 526-9911. Joseph Saunders is CEO at FCCS, (215) 444-7440, fax (215) 672-6214.

**INTRAPAYX**, a division of CitX Corp., will provide Webbased payment collections/disbursement to Financial Services Network USA and Express Processing Center, both subsidiaries of direct marketer Navestar. Tom Goldman is VP at IntraPayX, (215) 538-3535, fax (215) 538-7025. Paul Navestad is Pres. at Navestar, (607) 735-0010, fax (312) 896-5632.

**INTERNATIONAL CHECK SERVICES**, formerly NPC Check Services, has acquired check verification and collections services competitor United Check Control. Terms were not announced. ICS clients now include 6 of the top 12 U.S. supermarket chains. Chris O'Hara is COO at ICS, (973) 839-6600, fax (973) 283-6010. Sandra Schultz is Pres. at UCC, (713) 845-7200, fax (713) 845-7201.

**IFS INTERNATIONAL**, developer of software for ATMs, POS terminals, and more, has retained Commonwealth Associates to advise on strategic and corporate finance. Commonwealth has received 850,000 warrants to purchase IFS common stock. John Singleton is Chairman at IFS, (518) 283-7900, fax (518) 283-8779. Michael Falk is Pres. at CA, (212) 829-5800, fax (212) 829-5989.

**SYNOVUS FINANCIAL**, parent company of Total System Services, will acquire ProCard, specialists in commercial card management programs. TSYS is the world's largest commercial cardholder account processor. Dale Browning is CEO at ProCard, (303) 216-4016, fax (303) 279-1044. Stanley Pipes is SVP Commercial Services at TSYS, (706) 649-4323, fax (706) 644-1618.

AMERICAN EXPRESS has made a minority investment in Respond.com, a free on-line "shop by request" service. Buyers and sellers register with Respond.com. Sellers contact buyers by e-mail and the parties negotiate a purchase price. Will Clemens is CEO at Respond.com, (650) 701-7001, fax (650) 701-7100. Pierric Beckert is SVP at Amex, (212) 640-2077, fax (212) 619-8610.

**WILDCARD SYSTEMS** is the new name of ClaimCard, provider of host-based stored-value payment systems which use magnetic stripe cards. The company has also received more than \$18 million in new capital from its third round of financing. Larence Park is CEO, (954) 851-0700, fax (954) 851-9537.

**NEWBOLD**, the world's largest manufacturer of imprinters, has acquired the embossing-products division of Norcom Electronics. Robert Scott is CEO at Newbold, (540) 489-4400, fax (540) 489-6724. Bruce Hanson is Pres. at Norcom, (203) 374-1500, fax (203) 374-1530.

H&R BLOCK tax preparation clients are being offered Refund Rewards, a prepaid MasterCard card issued by Household Back. Cards have a built-in spending limit equal to the amount of the tax refund, and offer special discounts when used at participating merchants. Randy Raup is Mng. Dir. Co-branded Prog. at Household, (847) 564-6249, fax (847) 205-7495.

FIRST DATA CORP, will provide private label cardholder processing services for a business card to be marketed by Borders, a retailer of books, music, and other products. David Bailis is EVP at First Data, (402) 222-6808, fax (402) 222-7770. Mary Jean Raab is SVP at Borders, (734) 477-1308, fax (734) 477-1335.

**CREDITLAND.COM** lets consumers comparison shop for the best credit cards, personal loans, home loans, and auto loans. American Express, BofA, First Union, and Security First Network have designed card products specifically for the Web site. Tony Wilbert is CEO at Creditland, (415) 551-2100, fax (415) 551-2111.

**EQUIFAX CHECK SOLUTIONS** is offering its merchant customers software from Intell-A-Check to facilitate Internet payments from a consumer's checking account. Jeff Carbiener is General Manager at ECS, (727) 556-9000, fax (727) 556-9051. Kevin Fahey is Nat'l Sales Dir. at Intell-A-Check, (973) 844-9100, fax (973) 844-1281.

FIRST OF OMAHA is offering its merchants automated access to the Internet-based promotions system of Prio. Michael Phelan is SVP at FofO, (402) 633-1804, fax (402) 633-1983. Dennis Kraft is VP at Prio, (972) 778-8173, fax (972) 851-7868.

**FIRST AMERICAN PAYMENT SYSTEMS**, a Texas-based independent service organization, is offering its merchant clients Internet payment services using its newly created proprietary gateway FirstPay.net. Melissa Jackson is Mktg. Coord., (817) 317-9100, fax (817) 317-9108.

**TRUSTMARQUE** of Canada offers Web merchants various services including on-line credit card fraud protection, real-time authorization, and total order management. Mike Di Domenico is EVP, (514) 336-4949, fax (514) 336-0239.

**STB-CARD** in Russia will convert 700,000 Maestro-brand cards over the next two years to EMV-compatible microchips. Andrei Lykov is Chair. at STB-Card, 7 (095) 230-3876, fax 7 (095) 230-1940. Andrei Korolev is Bus. Mgr. Russia at Europay, 7 (095) 937-7710, fax 7 (095) 937-7711.

MUZO, a transaction-processing company owned by banks in the Czech Republic, has licensed software from ACI Worldwide which will let its clients offer acquiring services for EMV-compatible chip cards. Frantisek Chroust is Gen. Mgr. at Muzo, 420 (2) 242-30245, fax 420 (2) 242-29539. Doug Parr is Mng. Dir. at ACI, 44 (1923) 816-393, fax 44 (1923) 211-037.

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EMVCO, a standards organization established by Europay, NorCard, and Visa, has published specifications defining how smart cards can be used for payments over the Internet. Brian Morris is E-Commerce Mgr. at Europay, 32 (2) 352-5743, fax 32 (2) 352-5730. Mike Harris is SVP at MasterCard, (914) 249-5604, fax (914) 249-4312. Joe Chouinard is VP at Visa, (650) 432-3112, fax (650) 432-3980.

**DIGITAL COMMERCE BANK** of St. Vincent and the Grenadines will offer card processing services to merchants outside the U.S. The bank is an ISO for Intercontinental Financial Services. Both entities are owned by Digital Commerce Int'l. Kim David Taylor is Mng. Dir. at DCB, (305) 668-7085, fax (305) 668-7086. Michael Kang is CEO at DCI, (604) 899-0411, fax (604) 899-5495.

**AFFINITY INTERNET HOLDINGS** in the U.K. has formed a joint venture with U.S.-based Trans National to offer branded Internet, fixed and mobile telephone, and branded financial services to charities, clubs, and associations. Wayne Lochner is CEO at AIH, 44 (207) 670-1155, fax 44 (207) 596-6452. Barry Hill is Mng. Dir. at Trans National, 44 (118) 955-6334.

### **MANAGEMENT CHANGES**

John Harte, formerly at NeoVista Software, has been appointed EVP Global Sales & Mktg. at Trintech, (650) 227-7015, fax (650) 227-7100. Stevan Berardo, formerly at Vital Processing, has been appointed Pres. No. American Oper. at QSI ents, (650) 632-4416, fax (650) 551-9901. Carl Beriscoter, formerly at John Harland Co., has been appointed VP Regional Sales at Asset Management Outsourcing, (770) 792-3600, fax (770) 429-4863. Yeoshua Agassi has been appointed President Credit Cards at Bank Leumi, 972 (3) 514-9776, fax 972 (3) 514-8345. Matthew Buhler has been promoted to VP Distribution at Card Capture Serv., (503) 639-1267, fax (503) 670-5020. Carol LeMay, formerly at Momentum, has been appointed VP Nat'l Retail Sales at NPC, (502) 315-7626, fax (502) 315-2271. Paul Schroeder has been appointed Gen. Mgr. at DataCard Worldwide, (952) 933-1223, fax (952) 988-2895. Frank Cotroneo, formerly at MasterCard, has been appointed CFO at H&R Block, (816) 932-8495, fax (816) 753-8628. Jeannine Farhi has been appointed Pres. at Aetna SinoPac, 886 (2) 274-61301, fax 886 (2) 276-79066. Roger Alexander, formerly at Barclaycard, has joined the Board of Directors at Transaction Systems Architects, 44 (207) 283-1114, fax 44 (207) 283-1007. Greg Adelson has been promoted to SVP Client Relations at International Check Serv., (973) 283-6161, fax (973) 283-6010. Jock West, formerly at Comdata, has been appointed SVP Sales at CardSystems, (801) 277-3688, fax (801) 277-3686. Eula Adams has been appointed EVP at First Data Corp. (303) 488-8126, fax (303) 488-8705. Stephen Robins, formerly at Paymentech, has been appointed SVP National Sales at First American Payment Sys., (813) 641-8821, fax (813) 641-9613. Pat Cronin has been appointed SVP Financial Solutions Group at NCR, 44 (207) 725-8719, (207) 725-8849.

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ATMs/CDs (from page 1) ... terminals in 1998. Nearly 84% of units shipped were limited-function cash dispensers, which have outsold full-service ATMs for the last five years. CD shipments increased by more than 15% to 41,930. ATM shipments dropped by more than 26% to 8,223. Diebold regained its position as the largest manufacturer of ATMs while NCR dropped to second. Triton continued as the largest manufacturer of CDs. Tidel showed strong increases, as did Hyosung, whose terminals are distributed by Cross International Technologies.

#### ATM SHIPMENTS — U.S. 1999 Total Shipments 12 in Thousands ATMs CDs 10 8 Diebold NCR Tidel Hyosung Market Shares ATMs CDs Triton Diebold 19% 36% Tidel 11. 15% 4447 Hvosuna 23%15% Fujitsu Wincor-Nixdorl Other ©2000 The Nilson Report Ranking by Shipments of New Machines Mfg. Headquarters 13,150 +2% 26.2% 1 2 Diebold US +6% 18.8% 9,433 2 3 Triton Systems U.S. 3 1 NCR U.S. 9.243 -38% 18.5% 4 4 Tidel U.S. 8.144 +88% 16.2% 5 6 Hyosung Korea 6.179 +485% 12.3% 2,446 -22% 4.9% 6 5 Fujitsu ICL Japan 7 10 Greenlink Tech. U.S. 696 135% 8 9 Unlimited Cash U.S. 375 -17% 0.8% Lipman Israel 370 0.7% 10 7 Wincor-Nixdorf Germany 117 -84% 0.2% +6% TOTAL. 5011

CLEARCOMMERCE PRODUCTS: Merchant Engine for a single merchant and a single card processor... and Hosting Engine for multiple merchants and multiple processors. Both provide real-time card authorizations, fraud protection for checks and cards, merchant reports,

integration into storefronts and backend systems, and shipping and tax calculations. Once a customer clicks the buy button at the merchant's Web

storefront: a connection to
ClearCommerce's engine occurs using SSL (Secure
Sockets Layer protocol) ... modules for tax/shipping
and fraud protection are activated ... the payment
module establishes contact with the card processor
... transactions are logged into the database for later
recovery ... the consumer is notified by e-mail that the
sale is completed and told when the goods will be
shipped ... fulfillment systems are updated. The entire
process takes less than seven seconds. ClearCommerce
engines can process 62 transactions per second.

ClearCommerce (from page 1) ... U.S. include Chase, Nova, Paymentech, and Vital Processing. In Europe, ClearCommerce has opened its first overseas office in

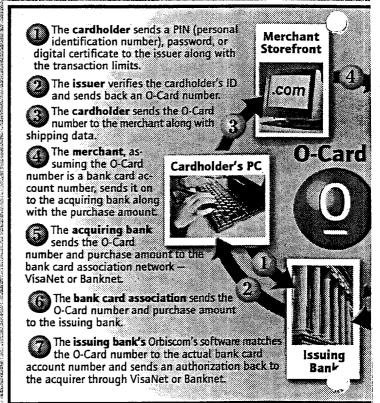
Egham, Surrey, England, to serve clients

Natwest and Barclays. Other clients
include Royal Bank of Canada. The
company has recently signed an OEM
agreement with Hewlett-Packard that lets
HP brand ClearCommerce products with
the HP or VeriFone name. The company
has filed with the Securities and Exchange
Commission for an initial public offering of
common stock. Julie Ferguson is
Co-Founder and Chief Technology Officer
at ClearCommerce Inc. in Austin, Texas,
(512) 832-0132, fax (512) 832-8901. Prior
issues: 708, 701, 695, 690, 665

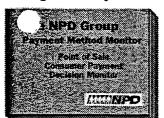
Orbiscom (from page 1) ... called Orbiscom, is a simple alternative to the highly complex system called SET. SET (Secure Electronic Transactions) is a computer protocol that uses cryptography and digital

certificates to secure a cardholder's 16-digit credit or debit card account number as it travels through the Internet. Orbiscom's O-Card software generates a 16-digit number that is unique to each transaction. Because the O-number contains a 6-digit BIN (bank) identification number), it looks like a valid account number to merchants and their processors. And because O-Card software can limit how often that number is used to once only, and can link it to a specific merchant for a limited amount, the O-number has no value if compromised and does not need to be secured. Visa and MasterCard issuers anywhere in the world can integrate Orbiscom's system into the digital wallets (including SET-type) they now issue for one-click shopping.

Cardholders start by downloading software onto their PCs. This causes a virtual representation of their issuer's payment card to appear on their screen. To make a purchase from a Web storefront, cardholders click on that representation which then prompts them to enter their PIN number, password, or digital



THE NILSON REPORT NUMBER 711 . MARCH 2000 **REPORT ON PAYMENT METHODS** The NPD Group markets custom research projects along with a syndicated tracking service that monitors consumer purchasing behavior.



Diagnostics are gathered from telephone interviews with a representative sample of 6,000 U.S. households who answer questions about their prior day's activity at the point of sale. Results published in the new Payment Method Monitor 1999 Annual Report cover all payment methods — cash, checks, credit cards, etc. Topics include: how loyal consumers are to

different payment methods ... how much they spend on each

method ... what motivates them to use one method over another ... why they pick one credit card brand over a competing brand. The 230-page report, which sells for \$25,000, is available to subscribers of *The Nilson Report* for \$18,750 (25% off). Alex Chew is Project Director at The NPD Group, Inc. in Port Washington, New York, (516) 625-2471, fax (516) 625-4629. □

certificate (whether stored in a PC, cell phone, smart card, or some other token). Purchase and identification data is transmitted to the card issuer who verifies the identity of the cardholder and responds with the O-number.



📨 O-numbers can be 🗄 linked exclusively to reoccurring bills or to frequently patronized merchants. They can also be linked to thousands of proprietary debit card brands as well as to debit cards issued with Maestro and Interlink brands, allowing those cards to masquerade as Visa or MasterCard cards for Internet payments. Orbiscom's first customer is Allied Irish Bank, a minority investor. AIB expects to have 50,000 cardholders using the system by year-end. Private placements have raised Orbiscom's current value to \$250 million. David Brennan is Managing Director at Orbiscom Ltd. in Dublin, Ireland, 353 (1) 294-5111, fax 353 (1) 294-5119. Prior

issues: 709, 701, 698, 670 🗆

### ORBIS VS. SET

Concern over fraud losses and disputed transactions led financial institutions outside the U.S. to adopt SET (Secure Electronic Transactions), a computer protocol incorporating digital certificate and cryptography technologies to secure the cardholder account number when transmitted over the Internet. The threat of fraud is real, and SET is a proven defense. But the protocol is having problems gaining acceptance in the marketplace for reasons shown below.\*

#### Merchants

SET must be integrated into a Web storefront and requires buying software and paying a systems integrator to install it. Cost is a minimum of \$20,000.

No implementation requirements.

### Acquirers

SET requires an upgrade to the acquirer's Internet payment gateway. That can cost from \$500,000 to \$1 million.

No system changes. No merchant sign-ups.

### Cardholders

SET software takes a comparatively long time to download — up to 12 minutes for older "fat" digital wallets and up to 6 minutes for newer "thin" wallets. Cardholders also need to get a digital certificate from their card issuer, either by visiting a branch office in person or by downloading it from a certificate authority. In some cases, the certificate is incorporated into a microchip on a payment card, which then requires that the cardholder have a chip-reader device — either attached to or built into their PC.

O-Card software takes a few minutes to download or can be incorporated into a Web browser or a digital wallet. A CD-ROM version is available.

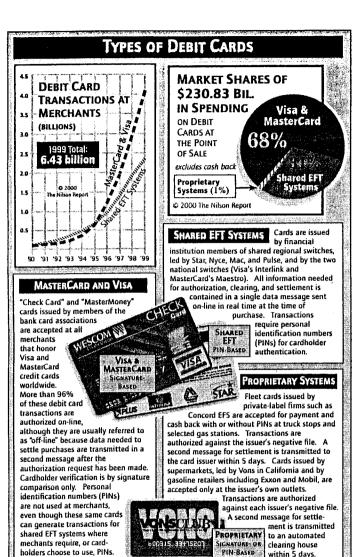
#### Issuers

Issuers of "thin" wallets must operate a remote server to facilitate transactions for their cardholders. They must provide cardholders with digital certificates and be responsible for cryptographic key (public and private) management.

Issuers must purchase the O-Card system, including the server software and modules for processing and customer service, then integrate it into their existing Internet and processing systems. No key management is necessary. Cost is a combination of transaction fees and a licensing fee paid to Orbiscom.

\*Visa International recognizes the problem SET is having in the marketplace and is developing a simplified model it expects will help accelerate merchant acceptance. The association will make an announcement by the end of June. ©2000 The Nilson Report

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Verification (from page 1) ... obtain cash from automated teller machines when used with personal id ification imbers (PINs) to secure the transaction. They can also be used to make payments at the point of sale from merchants who have installed 3 million terminals with PIN-pads. Those terminals are linked to 26 shared regional and/or national electronic funds transfer systems whose identifying service marks (Star, Nyce, Interlink, Maestro, etc.) appear on the back of the card. This year. Web storefronts will also begin accepting those cards.

Visa and MasterCard brands and holograms are displayed on the front of 54% or 116.8 million financial-institution-issued debit cards, meaning they can be used at Visa and MasterCard merchants worldwide who verify the cardhole' a's ident' by comparing the sonature of meteric sales slip with the signature that appears on the back of the card. In the United States, Visa and MasterCard debit cards look exactly like credit cards, and many of the largest financial institutions that have ownership positions in Visa and/or MasterCard, also have major equity positions in one or more of the shared regional EFT systems.

How each debit card transaction is authorized, cleared, and settled is determined by whether or not the merchant requires, or a customer chooses to use, a PINpad, and by data encoded in the magnetic stripe. Transactions secured by signatures are routed to the card issuer through the Visa or MasterCard networks. Transaction ecured PINs are routed through shared regional/national networks.

Shared Systems (from page 1) ... electronic funds transfer systems in the United States totalled 2.31 billion last year, up 21% from 1.91 billion in 1998. These PIN-based debit card transactions generated total volume of \$84.91 billion in cash and purchases, up 31% from the prior year. Purchases accounted for 83% of total volume.

# SHARED REGIONAL & NATIONAL EFT DEBIT CARD SYSTEMS — U.S., RANKED BY PIN-BASED TRANSACTIONS AT THE POINT OF SALE — 1999

Rank '99/'98	Brand/ Headquarters	Transa (mil.)		Volume (mil.)	Chg.	Cards (000)	Terminals	Outlets
1 1	STAR SYSTEMS Flor	ida 1,034.00	+80%	\$37,224.00	+79%	80,000	1,500,000	400,000
2 3 1	nterlink Calif.	224.68	+21%	\$7,545.22	+36%	50,000	1,659,774	502,962
3 5	NYCE New Jersey	219.00	+62%	\$10,162.40	+63%	45,100	520,000	208,000
4 4 1	MAC Delaware	195.76	+33%	\$9,155.6	+34%	42,000	530,000	300,000
5 6 1	Pulso Pay Texas	179.52	+37%	\$5,362.39	±32%	30,000	229,745	166,569
6 7	Accel Washington	61.50	-18%	\$2,029.50	-18%	12,600	88,430	14,200
7 9	Cash Station <i>Ulin</i>	ais 36.74	+50%	\$1,499.0	*+53%	6,600	71,000	60,000
8 10	K-Press 24 Mass.	29.53	+31%	\$1,367.75	+25%	1,723	28,100	3,200
9 13.	AFFN flarida	27.82	+133%	\$1,107.15		26,000	18,000	4,700
10 12 3	SHAZAM lowa	21.29	+45%	\$690.01	+52%	4,059	23,367	16,226
11:11	TYME Wisconsin	19.70	+994	\$729.00	+9%	3,300	22,450	5,312
12	Credit Union 24	florida 15.00	+28%	\$720.00	+28%	4,000	60,000	20,000
13 14	Money Station ()	hio 11,62	+61%		+55%	7,000	58,000	3,100
14 15 .	leanie Ohio	4.80	+15%	\$192.00	+15%	5,500	55,269	8,284
15 16	Alaska Option <i>Al</i>		+15%	\$181.3Q	+15%	390	1,503	700
16 17	MPact Texas	3.71	+6%	\$100.97	+18%	2,650	3,700	1,250
17 19	Money/Handiban	k N.M. 2.66	+36%	\$24.95	* -9%	1,149	2,681	917
18 18	NetWorks Nebrasi	a 2.30	+3%	\$85.00	+7%	1,600	1,900	1,050
19 20	TX Massachusetts	1.34	43%	\$30.29	+8%	1,000	3,000	1,500
20 22	Islepay Hawaii	0.58	+19%	\$21.87	+1%	371	380	76
21 24	Money Center 24	ш., О.10	-25%	\$3.22	-25%	291	1,218	356
22 25	Express Teller Mi	nnesota 0.06	-17%	\$2.75	-20%	100	600	32
***	Other 1 💮 🖖	**215.69	+33%	\$6,208.65	152%			
	TOTALS 2	2,311.93 3	+21%	\$84,906.54 4	+3196	216,700	3,000,000	1,035,000

1. OTHER includes smaller systems such as Presto in Florida, Maestro (nationwide), Cartel in New York, and Link in Indiana. It also includes "on-us" transactions captured before they reach the switch by a financial institution that issues cards and operates terminals including Wells Fargo, Bank of America, Texas Commerce, First Union, Riggs Bank, SunTrust, First Virginia, Citibank, Mellon Bank, Nat'l Bank of Alaska, Zions, Bank One, U.S. Bancorp, Key Bank, First Security, and Michigan National. Cards, terminals, and outlets are counted with figures supplied by the shared system to which they belong. 2. Removed duplication from cards, terminals, and outlets. 3. Includes 2.1% of transactions that were cash only (no goods/services were purchased). 4. Includes \$11.4.56 bil. in cash back.

The market share of the top five shared systems based on transactions at merchant outlets were affected by two mergers. Star Systems, already the largest shared regional, improved its share of total transactions to 44.7% from 30.2% due largely to its merger with Honor, ranked second largest in 1998. Interlink (owned by Visa) took over as the second largest EFT system. Its transaction volume increased by 21%, although its share dipped slightly to 9.7% from 9.8%. Nyce moved into third place, due ... (tum to page 9)

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## VISA & MASTERCARD DEBIT CARD ISSUERS IN THE U.S. 1999 - RANKED BY SPENDING AT THE POINT OF SALE (NO CASH)

Volume* Cards Rank Issuer, Headquarters (mil.) (000) Type	Rank Issuer, Headquarters Volume* Cards (mil.) (000) Type	\( \tau_ \) Volume *Cards \\ \tank \ \ \lambda \text{Issuer, Heavyuarters}  \text{(mil.) \( \text{(000) Type} \)
Rank Issuer, Headquarters (mil.) (000) Type  1. Bank of America N.C. \$23,100.0 14,250 V. 2. Wells Fargo Colifornia (1) \$11,100.0 8,196 V.M. 3. Bank One Illinos (2) \$8,058.0 4,222 V.M. 4. First Union North Carolina \$6,900.0 2,800 V. 5. Merrill Lynch New Jersey \$6,633.0 2,097 V. 6. Fleet Financial (3) Moss \$4,824.8 2,715 V.M. 7. US Bancorp Munesota \$4,824.8 2,715 V.M. 8. Washington Mutual Wash \$4,081.3 3,364 V. 9. Chase Manhatfan N.Y. \$3,236.1 3,364 V. 10. PNC Bank Pennsylvonia \$1,970. 2,054 V. 11. Wachovia North Corolina \$2,583.0 1,533 V. 12. National City Ohio \$2,501.8 1,642 V. 13. Firstar Wisconsia (4) \$1,800.0 1,700 M. 15. Southtrust Alabama \$1,718.8 1,240 V. 16. SunTrust Cocropa \$1,519.0 774 V. 17. Amsouth Bank Alabama \$1,718.8 1,240 V. 18. TCF Financial Mannesota \$1,293.7 929 V. 19. Summit Bank New Jersey \$1,199.4 816 V. 20. Huntington National Ohio \$1,154.8 837 V.		Nank   Iss.et.   Heavy United   Sec.   Towns   Sec.   Towns   Towns
31, First Security Utah \$668.3 853 V 32. Compass Bank Alabama \$665.7 436 V 33. Mellon Bank Penasylvaria \$657.4 439 M 34. USAA Federal Texas \$639.7 418 M 35. Branch Banking No Camina \$623.9 504 V 36. Old Kent Michigan \$583.6 385 V 37. Comerica Bank Michigan \$580.0 400 V 38. Citizens Bank Michigan \$550.0 552 M 39. HSBC New York \$539.8 411 M 40. Regions Financial Alabama \$525.8 536 V 41 Hibernia Nat'l Consigna \$520.2 551 M	84. First Federal Wisconsin \$146.9 53 V 88. Orange County Teach, FCU Co. 5146.1 11 M 86. Bank of the West Colifornio \$146.1 195 V 87. Arvest Bank Artonios \$145.3 84 V 88. Bank of Mississippi Miss \$144.6 67 M 89. Mission Federal CU Calit. \$143.8 (45 V 90. Harris Bank Minois \$140.0 111 M 91. TIB Teas \$130.5 151 V 92. Peoples Heritage Maine \$130.5 165 V 93. Provident Bank Ohio \$117.3 108 V 94. NWA Federal CU Minnesota \$114.0 44 V	137. F&l Pank Vigitia \$48.5 57 V 138. Fire t Commonwealth Pa. \$46.8 70 W 139. Hid lity Trust Utoh \$44.2 (0 W 140. Hall borstone CU Washington \$42.7 24 V 141. Fire t Federal CU Arizona \$42.5 50 V 142. Del la Employees CU Georgia \$42.0 70 V 143. Test ins Credit Union Tears \$41.9 51 V 144. Ani euser Busch CU Missouri \$41.3 21 V 145. Chi retway FCU Virginia \$38.5 25 V 146. Edi Cational Empl. CU Missouri \$39.0 34 V 147. Cat yel Bank Pennsylvania \$38.7 51 V
42. Michigan National Mich. \$507.0 220 V 43. M&T Bank. New York \$460.7 362 V 44. Golden I CU Culifornia \$427.9 88 V 45. People's Bank. Connecticut \$397.8 260 M 46. Commercial Federal Nebraska \$382.9 121 V 47. Sovereign Bank. Fa \$371.4 415 V 48. Navy FCU Viginia \$368.6 260 V 49. Union Bank. California \$366.5 364 M 50. M&I Bank. Wisconsin \$361.5 154 V 51. Bank of New York. New York. \$351.0 474 M 52. Boeing Employ. CU Wash \$347.3 247 M 53. Provident Bank: Maryland \$332.7 159 V	95. Whitney National Louising \$112.9 103 V 9 96. Alaska USA FCU Alaska \$110.5 43 V 9 97. Tinker Federal CU OMahama \$107.2 72 V 9 98. First Nat'l of Omaha Nebosto \$105.6 38 V 9 99. Nat'l Bank of Alaska Alaska \$97.5 35 V 1 100. Wescom Credit Union California \$93.4 77 V 1 101. Jax Navy FCU Flonda \$93.1 65 V 1 102. USAlirways Federal CU Pa. \$89.3 66 M 1 103. First Indiana Indiana \$84.6 86 V 1 104. Fulton Bank Pennsylvonia \$81.4 74 V 1 105. Susquehanna Bancshares Pa. \$81.1 73 V 1 106. Eastern Bank Massachusetts \$80.8 48 V	148. Chi tenden Bank Vermont \$37.2 56 V 149. Fuj due Employ, FCU Indiana \$36.7 37 M 150. BSI Bank & Trust New York \$36.6 68 V 151. Pai k National Onio \$36.1 17 V 153. Ab; deen Frov. Gr. FCU Indian \$34.4 19 V 154. Joh t Deere Comm. CU Jova \$33.4 38 V 155. Sta Employees CU Johnson \$32.7 20 V 156. Der FCU Michigan \$32.7 20 V 156. Am sericanst FCU Colif \$31.0 18 V 159. Wa hington Trust Washington \$29.8 24 V

Rank Issuer, Headquarters	(mil.)	(000) Type
160. United National West Virginia	\$29.1	
161, Finance Center FCU Indiana	\$28.5	40 V
162. Provident Central CU California	\$26.6	
163: Campus Federal CU <i>Louisiona</i>		
164. Western Federal CU California	\$24.9	
165. USE Credit Union California		
166. Langley Federal CU Virginia	\$24.3	
167, FPL Employees FCU Floridg	\$21.3	
169. Bangor Savings Maine		24 V.
170, Seacoast Financial Mass.	\$20.4	
171. Lockhood Federal CU California		
177 Visions FCU New York	\$18.7	10 V
173, United Bank Virginia	\$17.8	9. V
174. Citizens Equity FCU Illinois	\$17.5	i 61 V
175, Northwest FCU Virginia	\$17.3	
176. Rockland Trust Massachusetts	\$15.6	
177. Charter Oak FCU Connecticut		" 20 " y ]
178. People's Bank of CA California	\$15.0	
179, Carrollton Bank Meryland	\$12.3 \$12.3	
180. Hudson Valley FCU New York 181. Cinco Federal CU Ohio	\$12.2	
182. Max Federal CU Alabama	\$12.1	and the state of t
183. Cape Cod Bank & Trust Mass.	\$9.3	
184. Healthcare Associates CU III.	\$8.7	
185. Simmons First Nat'i Arkansas	58.6	7 Y
186. Univ. of Hawaii FCU Hawaii	\$6.9	3 M
187. Arkansas Federal CU Arkansas		
188. California Credit Union Californ		
189, Rhode Island State Empl. CU./		
190. Tyndall Federal CU Florida	\$3.8	
191. The Bank of Santa Fe New Mexic		
192. Rockwell FCU California 193. IBM Texas Employees FCU Tex	\$3.7	
194. Clinton Nat'l lowa (10)	\$2.5	
195. Hughes Aircraft Empl. FCU Ca		
196. F&A Federal Credit Union Calif	\$2.2	
197. Pen Air Federal CU Fig.		
198. Sanford Inst. for Savings Main	e \$1.5	3 M
199. Pt. Mugu Federal CU California		
200. First Nat'l of Manchester Ky.	\$0.5	<1 M

Volume\*Cards

\*Spending for goods & services purchased (without PINs) as reported to Visa/MasterCard. No cash withdrawals. Figures are consolidated for banks with holdings in more than one state. V = Visa Check Card, M = MasterCard MasterMoney Card. (1) Volume 68% MasterMoney. (2) Volume 96% Visa. (3) Volume 71% Visa. (7) Volume 75% Visa. (8) Sold Visa Check Card portfolio to PNC in April 1999. (9) Volume 68% MasterMoney. (10) Volume was 63% MasterMoney, but converted to Visa in August 1999.

Shared Systems (from page 7) ... largely to its merger with ML Pay (Magic Line). It increased its share to 9.5% from 7.1%. Mac (owned by Concord EFS) remained in fourth place with a 33% increase in transactions, and its share moved up to 8.5% from 7.7%. Prior issue: 687 🗆

Visa/MasterCard Debit (from page 1) ... services and was generated by 116.8 million cards. The 200 financial institutions listed at left accounted for 79% of that purchase volume and 68% of those cards. Compared to spending at merchants (excluding cash back) by shared EFT system debit cards and by proprietary system debit cards, Visa and MasterCard issuers held a 68% market share, up from 66% one year before. Both shared EFT systems (at 31%) and proprietary systems (at 1%) lost 1% of market share. Prior issue: 687 🗆

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TRITON TO DOVER INDUSTRIES The largest manufacturer of cash dispensers for the U.S. market, Triton Systems, has been acquired by Dover Industries. DI is one of four operating groups within Dover Corporation, owner of nearly 50 different industrial and electrical manufacturing interests. Dover Corporation, with \$4.50 billion in annual revenues and operating income in the 17% range, will provide Triton the capital it needs to continue its global expansion. Triton will continue to be headed by its current management. The company's products include the 9600 Series of cash dispensers, software for ATM management, Mako cash dispensers for low-volume locations, and VendMate, which dispenses media including tickets, certificates, and phone cards. By the end of last year, Triton had shipped more than 35,000 terminals to clients in 15 countries. Ernest Burdette is President at Triton Systems in Long Beach, Mississippi, (228) 868-1317, fax (228) 868-0437. □

plscover card parent retests visa bylaw For the second time in nine years, the parent company of Discover Card has tried unsuccessfully to become a member of Visa. The first time occurred in 1991 in the United States when Dean Witter acquired a small thrift in Utah that issued Visa cards. In that case, Visa successfully defended its bylaw prohibiting operators of competing systems from joining its association. The U.S. Supreme Court declined to review a Federal Appeals Court verdict favoring Visa in 1996. The recent challenge involves an attempt by Discover Card's current parent, Morgan Stanley Dean Witter & Co., to buy Visa card portfolios outside the U.S. The seller, First USA, agreed to sell the portfolios (in the U.K. and Canada) contingent on Visa approval. Visa advised First USA, the largest Visa issuer in the world, that no exception would be made. If Morgan Stanley merely wanted to expand its bank card presence in the U.K., it could have grown the MasterCard portfolio it already owns there (see issue 698) by purchasing the First USA accounts and converting them to MasterCard. Prior issues: 698, 597, 590, 585, 582, 580, 560, 493

Billpoint (from page 1) ... year. Settlement between buyers and sellers brought together by eBay has been largely limited to money orders and checks. It now includes credit and debit card payments that go through Billpoint, a joint venture of eBay and card payment acquirer Wells Fargo Bank. Billpoint requires sellers to give their bank deposit-account numbers and bank-routing data before participating in an auction. Winning bidders give Billpoint their Visa, MasterCard, or Discover card data which

BILLPOINT

goes to Wells Fargo for authorization. If approved, Billpoint notifies the seller and initiates a credit to their deposit account aring house. Janet Crane is CEO at Billpoint Inc.

through the automated clearing house. Janet Crane is CEO at Billpoint Inc. in San Jose, California, (408) 626-4919, fax (408) 626-4901.

Wells Fargo, the ninth largest U.S. acquirer of merchant card business, has a processing and customer service contract with Billpoint and has just received regulatory approval to acquire a 35% stake in the company owned by eBay since May 1999. Wells will handle eBay auction business in much the same way it handles mail order and Internet merchant businesses. eBay sellers pay merchant discount fees ranging from a high of 3.5% of the transaction amount plus 35¢, to a low of 35¢ per transaction when sales are under \$10. Debra Rossi is Manager of Business Internet Services and Executive VP at Wells Fargo Bank in Walnut Creek, California, (925) 746-4120, fax (925) 295-1213.

March 15, 2000

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H. Spencer Nilson